

Health and Adult Social Care Overview and Scrutiny Panel

Tuesday 23 February, 2010

PRESENT:

Councillor Mrs. Watkins, in the Chair.
Councillor Mrs. Aspinall, Vice-Chair.
Councillors Berrow, Browne, Delbridge and Gordon.

Co-opted Representatives: Mr. Boote (LINK) and Ms. Schwarz (PHT).

Apology for absence: Councillor Mrs. Nicholson

Also in attendance: Councillor Dr. Salter, Cabinet Member for Adult Health and Social Care.

The meeting started at 10.00 a.m. and finished at 12.00 noon.

Note: At a future meeting, the committee will consider the accuracy of these draft minutes, so they may be subject to change. Please check the minutes of that meeting to confirm whether these minutes have been amended.

66. DECLARATIONS OF INTEREST

The following declarations of interest were made in accordance with the Code of Conduct in relation to items under discussion at this meeting –

Name	Minute No. and Subject	Reason	Interest
Ms Schwarz (Co-opted representative)	68. Annual Performance Assessment of Adult Social Care 2008/09 – Report from Care Quality	Is a Trustee for Cornwall Care.	Personal
Councillor Mrs Aspinall	68. Annual Performance Assessment of Adult Social Care 2008/09 – Report from Care Quality	Has a family member with Learning Disabilities.	Personal
Councillor Mrs Watkins	68. Annual Performance Assessment of Adult Social Care 2008/09 – Report from Care Quality	Is a Board Member for Plymouth Community Homes.	Personal

67. CHAIR'S URGENT BUSINESS

There were no items of Chair's urgent business.

68. ANNUAL PERFORMANCE ASSESSMENT OF ADULT SOCIAL CARE 2008/09 - REPORT FROM CARE QUALITY COMMISSION

The Director for Community Services submitted the Care Quality Commissions (CQC) Annual Performance Assessment of Adult Social Care 2008/09 along with the Department's response in the form of an Action Plan. In attendance to present the report was the Assistant Director for Adult Health and Social Care, the Head of Modernisation, the Commissioning Manager and the Cabinet Member for Adult Health and Social Care. Members were informed that –

- (i) the Adult Health and Social Care team meet with the CQC on a quarterly basis with the last meeting occurring in October 2009;
- (ii) these meetings had culminated in the CQC report, which contained a number of recommendations for Plymouth City Council to carry out improvements to the Adult

Health and Social Care services;

- (iii) the report demonstrated that Plymouth had made significant improvements and that they were now regarded as one of the better Adult Social Care Departments in the South West;
- (iv) as a result of the recommendations provided by the CQC, an action plan had been drawn up, explaining the actions that were currently taking place or would be soon commencing to further improve the service. The action plan would be submitted to the CQC on 3 March 2010.

Members welcomed the excellent report and requested a detailed verbal overview of the action plan. In response to questions raised, members were further informed that –

- (v) having been identified as an Authority that was performing well, Plymouth City Council would be able to self declare on the first six outcomes on the next assessment. However, outcome seven 'maintaining personal dignity and respect' would still need to be completed in full and submitted in May to the CQC;
- (vi) although Adult Health and Social Care had received an increase of £1.8 million to its budget for 2010/2011, there was a requirement for an additional £4.2 million to deliver the planned programme of services which would be challenging;
- (vii) the action plan submitted today was not as comprehensive as the evidence to be provided to CQC in May as this would include a range of numerical data;
- (viii) in terms of commissioning, the Adult Health and Social Care team had developed significantly and were actively engaging with partner agencies and third sector organisations to improve their services. Some frontline teams were now co-located, provider forums had been created, newsletters were provided and there had been regular engagement and consultation processes;
- (ix) at the end of March 2010 the service would have supported approximately 9,500 service users of which approximately 1,600 would have had personal budgets or a direct payment. Personal budgets empower service users by offering them a choice on what care they receive and by whom it is provided;
- (x) a project officer had been appointed within the Learning Disability Service to establish a database of how many people with learning disabilities were currently employed in the city, to champion Learning Disability employment more generally and also describe the range of support in place to support Learning Disability service users to gain employment, voluntary and paid;
- (xi) the responsibility for the co-ordination of sheltered housing has transferred from Plymouth Community Homes to PCC Housing. However there are some concerns that older people may not be able to manage the bidding process without support and that there is not enough resource built into the system to carry out assessments to determine both extra care and sheltered housing.

Resolved that –

- (1) an update on the joint plan/work stream created to review and improve intermediate care would be provided to a future meeting of the panel in approximately six months;
- (2) a briefing paper on community based services through the small grants process would be circulated to panel members by the Head of Modernisation;
- (3) the results of the Adult Social Care User Satisfaction Survey be emailed to panel

members on completion;

- (4) once established, details of the Quality Checkers Service be brought to a future meeting of the panel;
- (5) an update be provided on the All Our Futures strategy at a future meeting;
- (6) in response to (xi) above a request be sent to PCC housing to submit a briefing paper to a future meeting of the panel in response to the following –
 - how are people being helped to access the choice based lettings system in terms of sheltered or supported housing;
 - what resources do PCC housing have in place to support older people with the bidding process;
 - what information or training has been provided to Social Workers to enable clients to access housing more suitable to their needs via the new choice based lettings system. How has this new system been communicated across Adult Health and Social Care;
- (7) the Democratic Support Officer be requested to organise a visit to the Learning Disability Extra Care Scheme.

(Councillors Mrs. Aspinall and Mrs. Watkins and Ms. Schwarz declared personal interests in respect of the above item).

69. **ALCOHOL STRATEGY**

The panel received a verbal update from NHS Plymouth Joint Commissioning Manager based within the Public Health Development Unit (PHDU). Members were advised that –

- (i) the reason for the delay in distributing the draft strategy for consultation was due to the fact that the consultants developing the strategy had omitted a number of key points. Although the format was correct, the data gathered and research undertaken did not reflect the current situation in Plymouth. As a result, it was mutually agreed with the consultants to exit early from the contractual arrangement;
- (ii) the Alcohol Alliance, which is chaired by the Director for Public Health, would take over responsibility for developing a final revised strategy document;
- (iii) the Alcohol Alliance has representation from key stakeholders linked to all Local Strategic Partnership (LSP) theme groups demonstrating that the alcohol strategy was a cross-cutting document with a multi-agency approach;
- (iv) it was anticipated that a revised draft strategy would be complete by the end of April 2010 following which would be a three month consultation period before a final version being agreed by September 2010 to inform future commissioning and service planning.

In response to questions raised, members were informed that –

- (v) the Alliance was a strategic body, as well as this there was a clinical network to monitor services, develop care pathways and improve data exchange and information on alcohol between service providers including a link to violence prevention;
- (vi) a business case was being presented to the Primary Care Trust (PCT) to carry out

work around the alcohol treatment in the community linked to GPs. This would potentially involve working with a number of GP practices whose patients have conditions linked to alcohol related admission, in order to improve earlier identification and thus reduce hospital admission rates;

- (vii) as funding for the Alcohol Service currently was limited there was a need to ensure that there was no risk of dis-investment to the service;
- (viii) the introduction of a Night Time Economy Manager if progressed should have a city wide remit and not just target the city centre;
- (ix) presently 53 professionals from services such as social work, youth work and the police personnel were being trained in alcohol awareness, screening and brief interventions.

Resolved that –

- (1) the NHS Plymouth Joint Commissioning Manager based within PHDU be requested to forward the revised Draft Strategy and relevant papers on enhanced alcohol treatment service provision to the panel;

Recommended that -

- (2) if a Night Time Economy Manager is appointed, with responsibility for the whole of the city and not just to city centre trade, this post would ideally be funded in the majority by Statutory Partners with a contribution from the trade.

70. **EXEMPT BUSINESS**

There were no items of exempt business.